#### AGENDA

#### WASCO COUNTY LIBRARY SERVICE DISTRICT BOARD MEETING

Date: November 19, 2024 @ 4:30 p.m.

Location: The Dalles Public Library, and via Zoom

#### The Dalles Public Library is inviting you to a scheduled Zoom meeting.

Topic: Library Board meeting

Time: Nov 19, 2024 04:30 PM Pacific Time (US and Canada)

Join Zoom Meeting

https://us02web.zoom.us/j/89381845886?pwd=bCm2YnhdFxYMmfv9YblaTQn7Walhab.1

Meeting ID: 893 8184 5886

Passcode: 714254

- I. CALL TO ORDER
- II. APPROVAL OF MINUTES
- III. RECOGNITION OF VISITORS AND INTERESTED PARTIES
- IV. LIBRARY DIRECTOR REPORTS
- V. OLD BUSINESS
  - a. Policy on library challenge sent to commissioner
  - b. Policy manual
  - c. Policy on security cameras et al (motion from October meeting)
  - d. Update on Dufur and city MOU
- VI. NEW BUSINESS
  - a. Policy review: Bookmobile policy, first reading
  - b. Board self-evaluation form update
- VII. FINANCIAL REVIEW
- VIII. ADJOURNMENT
  - a. Set Next Meeting Date and Location
  - b. Adjourn

Our mission is to provide Wasco County citizens with free and equal access to materials relevant to their informational needs, and to serve as an unbiased source of information with opportunities provided for personal, educational, cultural, and recreational enrichment.

## Wasco County Library Service District Board Meeting October 15, 2024 The Dalles Public Library and via Zoom

#### SUBJECT TO APPROVAL

**Board members present:** Dave Mason, Mary Beechler, Corliss Marsh, Tina Coleman

Staff members present: Jeff Wavrunek, Valerie Stephenson, Kristen Dyer

Called to order: at 4:34 p.m. by Dave Mason

**Minutes:** no corrections needed; Corliss Marsh made the motion to approve the minutes as presented, seconded by Mary Beechler. The vote was unanimous, the minutes were approved.

Visitors or interested parties: none

#### **Director Reports:**

Maupin: Had a live history event on October 4th, which was funded with a Wasco County Cultural Trust Grant. There were 28 people in attendance; we served a light meal, with soup, salad, bread and desserts. The theater troupe, everybody just loved them. They loved the program, how it evolved, and the interaction with the actors. There was great feedback and the public wants them back. A donation jar was set out to help offset the cost of the dinner; and there was \$285 in donations.

Katie is doing more outreach, going to the school, working with the school a lot. An example of that is our first Pumpkin Derby. We received donations of little mini pumpkins, and some gourds; and she took them to the fourth-grade class. There were holes drilled in them so that they could insert wheels; then the students decorated them. Today they raced them, with prizes for the winners. They had so much fun; it's posted on Maupin's Facebook page. Tomorrow the homeschool families will come in and do a race.

The first and third Mondays of the month we do Minecraft; and the second and fourth Mondays we do Lego challenges.

Valerie has talked to Leah, with the Extension Office and 4H, and they have planned out an entire year of 4H programs. Each month they are going to do two 4H programs on Fridays when they have early release.

Currently planning for the Winter Festival, which will be December 8<sup>th</sup>. This coming weekend the library will be at the Get Ready South Wasco Emergency Preparedness

event at the fairgrounds. The library has put together 50 "go" bags for kids, with things like toothbrushes, toothpaste, washcloths, hairbrushes, and emergency ID bracelets.

Because Valerie had to leave early, Mary Beechler asked if she had any thoughts on the Reconsideration of Materials Policy, as today is the second reading. Valerie stated that she did not; knowing that it had been inspired by Deschutes County Library. It was well thought out, as their director was the board chair for the IFC and put the challenge policy together.

#### Dufur: (via email)

I am so sorry I have had a family emergency come up and won't be at tonight's meeting.

I checked in with the book drop and the repairs should be done by November. I will contact the city again about placement. once the book drop is ready.

Extra hours have proven difficult, but we are still working on it. The school has decided it is best to pass the money onto the city. The struggle with using school staff is that they would have to be paid overtime.

Micah just got a letter today and is making an appointment this week to discuss her benefits. Part of the letter tells her she is over the amount to keep her benefits and another part tells her differently. If she has lost her benefits then she is willing to work more hours.

At this point the board discussed the fact that Micah is employed by both the school district – where she is working in the library, and by the City of Dufur. Regarding the extra hours mentioned in Sarah's report and the money given to the school district to make that happen, the school now wants to send the funds to the City. The board wants to make sure that the City of Dufur is using the money to increase hours at the library. They also want to make sure that Micah's salary when working at the public library is compatible to what other employees for the City of Dufur are currently paid. Dave suggests that when they communicate with Dufur, this would be a good time to start the conversation about formalizing a MOU between the Library District and the City of Dufur.

<u>The Dalles</u>: We had an open library page position that attracted 50 applicants for this entry level job. We interviewed three candidates yesterday and will interview four more tomorrow. The applications are good for a year, which saves time, as this can be a high turnover position.

This month is the Princess Bride Community Reads event, very busy with that. There was a big *Princess Bride* movie viewing at the Granada Theater, which went really well. Chuck Gomez, the owner of the Granada, was extremely pleased; and wants to partner with the library again. Abbey, is thinking about doing another event there this winter.

We're currently extremely busy planning the Day of the Dead event, which is on November 2<sup>nd</sup>. This is the second year the library is celebrating this event. There will be two bounce houses, the same musical band as last year, as well as the same Chenowith dancers. The food truck will also be here again. If the weather is an issue, the band and dancers can be moved into the library. We'll be partnering with One Community Health, who will be offering vaccinations. Kirsten will be on a local radio station promoting the program.

SnapDragon Yoga is back on the 4<sup>th</sup> Saturday of the month after a hiatus.

#### **Old Business**:

Mary's annual board calendar – Mary pointed out that it's really "our" calendar, referring to the entire board. One of the first things on the calendar was policy reviews, and Mary asked Jeff to prioritize the policies; which does he want to do first, second, etc. By January the reconsideration policy will be finished, what will be the next one? Jeff says that he has a list, which he will email to everyone, but that the Wi-Fi Hotspot was the next one. There was then a discussion about when to start the policy reviews, as the goal is to do three each year. Mary pointed out that there are currently 12 policies, but a 13<sup>th</sup> one needs to be added, covering the use of the Bookmobile. It takes 3 months for any review, the first reading, the second reading, and then the adoption. It was decided that to get the three reviews done within the fiscal year, they will go ahead and start in November, with the WiFi Hotspot policy. The Bookmobile policy is scheduled for March. A third policy (yet to be determined by Jeff) is tentatively scheduled for September.

Mary suggests creating a district-wide policy notebook to be made available at every county library. When new policies are adopted or updated, the notebooks get updated. These notebooks should also include any necessary forms, such as the Reconsideration of Materials Policy challenge forms. Mary volunteered to put the notebooks together.

Dave brought up the topic of evaluations. When to start the director's evaluation? What form to use? It was thought that this discussion should start in March, so that it can be submitted to the city manager by the library chairperson in a timely manner. The board self-evaluation is scheduled for June, but should the timing be changed? According to Mary, this is something that has never been done before. Dave said that he has been involved with this on several other boards. He suggests using a form and he will search for a suitable one. Dave suggested that it should be completed before the next year's goals, and before the new Chair is elected. It was decided that it would be best to start in May, so that the members can complete before the June meeting.

OLA conference is listed as a reminder.

Board work session/goals from July meeting - some of the things were eliminated that did not pertain to goal setting or calendar. Like "create a more unified district," that might be a really expansive issue, but what are the specifics on how? The board also discussed diverse population services. That's something we want to work on district wide, but not

sure on the details. Do we put it on the monthly calendar to discuss? Are we not serving our diverse population? Do we need to assess if we are? Not sure how to move forward. We also talked about having current and projected demographics. Who's gathering information for that? Therefore, tasks were winnowed down to just four things: 1.) annual calendar, 2.) policy reviews, 3.) the hotspots, and 4.) MOUs with Maupin and Dufur. These are all goals; the other issues are bigger and Mary wasn't sure what to do with those.

Dave mentioned that at the July meeting they had talked about diversity. Maybe that's a two-year goal. Mary and Tina both disagreed with it being an actual goal; but that being aware of it, and keeping it in mind both when hiring and when looking for new members to be on the Board is really the goal. Maybe there could be a list of broader goals to keep in the forefront.

City policy on security cameras – the IT director and the facilities supervisor need to work on this policy, as it would cover not just the library, but other city buildings. The board talked about each city being responsible for their own library building, since the district does not own them. At that point, Tina made the motion that a district security camera policy is not necessary, as the district does not own the buildings. This motion was seconded by Mary Beechler; there was no discussion, the motion passed unanimously.

Van delivery date – the van is scheduled to be delivered next Thursday, October 24<sup>th</sup>, at 1:00 pm. It was delayed by a couple of weeks, as there was some touch-up work to be done. The plan is to stock the van with duplicates of some of the popular books and DVDs we currently own. We'll also buy copies of some of the more popular books to stay in the van. During the first visit to each bookmobile stop, there will be an "open house" celebration, complete with treats and give-a-ways. Tina will help with promotional efforts in Dufur; and Mary will do the same in Maupin. Kristen Dyer talked to the board about what she currently has planned for bookmobile visits around the county. The board then shared what their expectations are regarding visits to Dufur in November. These visits do not have to involve the school. Kristen talked about her plans for the rollout parties, as well as future bookmobile visits. Her schedule for outreach is very full.

#### **New Business:**

Second reading on new policy for Library Materials Challenge – there was no further discussion; the comment was made that all suggested changes after the first reading have been made. Mary Beechler made the motion to adopt the Reconsideration of Library Materials Policy as presented tonight. This was seconded by Corliss. The motion carried.

Policy review to start in January - already covered earlier in meeting

Begin planning Dufur & Maupin MOUs - covered earlier in meeting

New position - when Jeff did the Executive Forum training, the trainers stated that at the very most, a supervisor should only be supervising 7 employees. Jeff currently supervises 14 people, as well as 5 volunteers. He talked to the city manager about the possibility of creating an assistant director position at the library. The city manager liked the idea. He pointed out that it would also provide for succession planning. The position will be strongly considered in the next budget and to whether it is sustainable. Tina reminded everyone that they have discussed this previously, as the board thought Jeff should have an assistant director. While the board likes this idea, a workspace needs to be found for the new position.

**Financial Review:** Looks good, no concerns.

**Next meeting:** November 19<sup>th</sup> in The Dalles @ 4:30 pm

Future board meeting locations will be: April and September in Maupin, June in Dufur, all other meetings in The Dalles; no meetings in August and December

Meeting adjourned at 6:00

Dave Mason, Chairman
Rita Rathkey, Vice Chairman
Corliss Marsh, Board Member
Mary Beechler, Board Member
Tina Coleman, Board Member

Wasco County Library Service District, Roard of Directors

### CITY OF THE DALLES EXPENDITURES WITH COMPARISON TO BUDGET FOR THE 4 MONTHS ENDING OCTOBER 31, 2024

#### LIBRARY FUND

		PERIOD ACTUAL	YTD ACTUAL	BUDGET	UNEXPENDED	PCNT
	LIPPARY					
	LIBRARY					
004-2100-000.11-00	REGULAR SALARIES	66,588.16	246,520.59	812,194.00	565,673.41	30.4
004-2100-000.11-00	PARTTIME/TEMP SALARIES	2,607.68	17,182.25	66,888.00	49,705.75	25.7
004-2100-000.12-00	OVERTIME SALARIES	235.61	788.61	13,105.00	12,316.39	6.0
004-2100-000.21-10	MEDICAL INSURANCE	13.562.11	51,671.07	218,738.00	167,066.93	23.6
004-2100-000.21-10	L-T DISABILITY INSURANCE	399.49	1,391.46	5,173.00	3,781.54	26.9
004-2100-000.21-30	LIFE INSURANCE	46.39	165.01	598.00	432.99	27.6
004-2100-000.21-40	WORKERS COMP INSURANCE	20.66	1,823.63	2,108.00	284.37	86.5
004-2100-000.22-00	FICA	5,098.83	19,733.19	67,127.00	47,393.81	29.4
004-2100-000.23-00	RETIREMENT CONTRIBUTIONS	7,764.94	29,683.69	99,746.00	70,062.31	29.8
004-2100-000.28-00	VEBA CONTRIBUTIONS	24.78	2,932.49	13,743.00	10,810.51	21.3
004-2100-000.29-00	OTHER EMPLOYEE BENEFITS	275.79	1,068.65	4,468.00	3,399.35	23.9
004-2100-000.31-10	CONTRACTUAL SERVICES	2,409.00	11,441.31	110,790.00	99,348.69	10.3
004-2100-000.32-20	SPECIAL LEGAL SERVICES	.00	.00	750.00	750.00	.0
004-2100-000.41-10	WATER & SEWER	268.58	1,298.41	6,780.00	5,481.59	19.2
004-2100-000.41-20	GARBAGE SERVICES	192.79	385.58	4,120.00	3,734.42	9.4
004-2100-000.41-40	ELECTRICITY	1,629.38	7,198.10	33,000.00	25,801.90	21.8
004-2100-000.43-10	BUILDINGS AND GROUNDS	2,258.30	8,926.49	75,450.00	66,523.51	11.8
004-2100-000.43-40	OFFICE EQUIPMENT	152.08	402.94	.00	( 402.94)	.0
004-2100-000.43-45	JOINT USE OF LABOR/EQUIP	.00	.00.	350.00	350.00	.0
004-2100-000.43-51	GAS/OIL/LUBRICANTS	.00	.00.	.00	.00.	.0
004-2100-000.43-52	LIBRARY VEHICLE	119.11	310.93	22,800.00	22,489.07	1.4
004-2100-000.43-77	HVAC SYSTEMS	.00	450.00	15,825.00	15,375.00	2.8
004-2100-000.52-10	LIABILITY	.00	10,609.85	8,340.00	( 2,269.85)	127.2
004-2100-000.52-30	PROPERTY	.00	13,485.88	13,250.00	( 235.88)	101.8
004-2100-000.52-50	AUTOMOTIVE	.00	1,280.97	4,400.00	3,119.03	29.1
004-2100-000.53-20	POSTAGE	.00	282.27	2,300.00	2,017.73	12.3
004-2100-000.53-30	TELEPHONE	643.45	3,440.75	10,780.00	7,339.25	31.9
004-2100-000.58-10	TRAVEL, FOOD & LODGING	.00	231.16	9,180.00	8,948.84	2.5
004-2100-000.58-50	TRAINING AND CONFERENCES	.00	.00	11,470.00	11,470.00	.0
004-2100-000.58-70	MEMBERSHIPS/DUES/SUBSCRIP	.00	240.00	3,950.00	3,710.00	6.1
004-2100-000.60-10	OFFICE SUPPLIES	2,783.91	5,181.32	23,005.00	17,823.68	22.5
004-2100-000.60-20	JANITORIAL SUPPLIES	105.06	1,363.60	8,250.00	6,886.40	16.5
004-2100-000.60-85	SPECIAL DEPT SUPPLIES	13,534.03	51,272.91	182,450.00	131,177.09	28.1
004-2100-000.64-20	LIBRARY BOOKS AND BINDING	3,879.15	5,335.60	8,000.00	2,664.40	66.7
004-2100-000.64-30	LIBRARY PERIODICALS	69.44	360.68	5,800.00	5,439.32	6.2
004-2100-000.64-40	AUDIO/VISUAL MATERIALS	1,886.12	5,849.41	62,350.00	56,500.59	9.4
004-2100-000.64-80		.00	105.13	.00		.0
004-2100-000.69-50	MISCELLANEOUS EXPENSES	.00	.00	1,000.00	1,000.00	.0
004-2100-000.69-80		.00	.00	35,000.00	35,000.00	.0
004-2100-000.72-20	BUILDINGS	.00	23,735.83	50,000.00	26,264.17	47.5
004-2100-000.74-20		220,639.00	220,639.00	240,000.00	19,361.00	91.9
004-2100-000.74-30		.00	17,437.50	.00.		.0
004-2100-000.74-40		.00	.00	24,000.00	24,000.00	.0
004-2100-000.74-50	COMPUTER EQUIPMENT	.00.	.00	.00.	.00	.0
	TOTAL LIBRARY	347,193.84	764,226.26	2,277,278.00	1,513,051.74	33.6

## CITY OF THE DALLES EXPENDITURES WITH COMPARISON TO BUDGET FOR THE 4 MONTHS ENDING OCTOBER 31, 2024

#### LIBRARY FUND

		PERIOD ACTUAL	YTD ACTUAL BUDGET		UNEXPENDED	PCNT
	OTHER					
	OTHER					
004-9500-000.81-01	TO GENERAL FUND	22,084.30	88,337.20	251,353.00	163,015.80	35.1
004-9500-000.81-10	TO UNEMPLOYMENT FUND	.00.	.00.	.00.	.00	.0
004-9500-000.81-37	TO CAPITAL PROJECT FUND	.00	.00.	110,000.00	110,000.00	.0
004-9500-000.88-00	CONTINGENCY	.00	.00.	227,727.00	227,727.00	.0
004-9500-000.88-01	RSRV FUTURE EXPENDITURES	.00	.00.	431,627.00	431,627.00	.0
004-9500-000.89-00	UNAPPROPRIATED ENDING BAL	.00	.00.	822,515.00	822,515.00	.0
	TOTAL OTHER	22,084.30	88,337.20	1,843,222.00	1,754,884.80	4.8
	TOTAL FUND EXPENDITURES	369,278.14	852,563.46	4,120,500.00	3,267,936.54	20.7

#### The Dalles October circ stats

VISITOR COUNT         10,448         9,469           INTERNET USERS         Library         752         798           wifi users         513         426	Overdrive Read Open EPUB ebook 0	Kobo Ebook 1 1	OverDrive Magazines 228	kindle book 297 473	adobe EPUB ebook 1 3	overdrive MP3 audio 15 35	Open PDF ebook - 0	Pending (ebook) 3 5	Pending (audiobook) 38 60	1,307	Advantage 2,442 2,390	LIBRARY2Go total 4,842 6,024	TUMBLEBOOKS - 0		PATRONS ADDED 80 74	(F.)	ADDED 80  1,193 1  IVED 588  CIRC 15,329 14  GO 4,842 6
211	492 0	0	199	229	4	26	0	9	36		1273	1273 2439	1273 2439 4,697	1273 2439 4,697	1273 2439 4,697 1	1273 2439 4,697 1 1 1138 494	1273 2439 4,697 1 1 1138 494 10691 4697
9,843 533 549	500	w	200	244	s	41	0	4	37		1,240	1,240 2,427	1,240 2,427 4,699	1,240 2,427 4,699	1,240 2,427 4,699 6 79	1,240 2,427 4,699 6 79 7,345 1,345	1,240 2,427 4,699 6 79 1,345 1,345 572 14,014

STATS for 2024 -2025

Jul-24 Aug-24 Sep-24 Oct-24 Nov-24 Dec-24

Jan-25

Feb-25 Mar-25

Apr-25 May-25 Jun-25

#### Youth services:

Number of	Type of	Total Number					
Programs	Program	Attending	Notes				
15	Storytimes	151					
4	Fun Friday	94					
8	Tap Dance class	193	includes the parents watching				
2	Tumi Tales (READ dog)	02	one cancelled due to illness				
33	Preschool Outreach visits	250	six cancelled due to illness				
1	First Saturday Performer	29	Heather Pearl (clown)				
1	Duel of Wits	00	Princess Bride event, we used again				
			at Fun Friday that week, SUCCESS				
1	Snapdragon Yoga	16	Will be held once a month				
2	Elementary family nights	<u>240</u>	Two different schools				
67	TOTALS	975					

#### Teem services:

Number of	Type of	Total Number	
Programs	Program	Attending	Notes
4	Norcor outreach visits	21	one visit cancelled by us
2	Art Club	16	_
2	Middle & High School outread	ch 115	
3	High School field trips to libra	ary 65	
<u>1</u>	impromptu Open Console Gar	ning <u>12</u>	
12	TOTALS	229	

#### Adult services:

Number of	J 1	Total Numbe	
Programs		Attending	Notes
6	Book clubs	46	
3	Art Club	23	
1	Princess Bride Paint Night	21	
1	Embroidery: buttercup	18	
1	Guided watercolor class	18	
1	Mindfulness Art	03	
4	Ukulele class	38	one cancelled due to illness
4	Tap Dance class	47	
10	Outreach visits	52	3 cancelled due to illness
1	Coffee & Coloring	10	
1	Coffee & Computers with Kim	ball 2	
1	Chair massage outreach event		attendance recorded before event happened
2	Self-Defense class for women		attendance has never been recorded
3	Virtual Author events	30	
1	Craft: Buttercup's crown	15	open to teens & adults
1	Craft: peg people	45	open to teens & adults, children also allowed
1	Curse of Florin's Heart	26	Princess Bride themed murder mystery
1	Day Zero	7	,
4	Escape Room: historic The Dal	lles 126	programs held back-to-back
1	Take & Make: embroidery kit		24 kits given away
48	TOTALS	527 at	ttending; 24 take & make kits

#### All ages events:

Number of	Type of	Total Number	
Programs	Program	Attending	Notes
1	Princess Bride movie	175	shown at the Granada Theatre
1	Dental Clinic	0	cancelled
4	Zoo of Death haunted house	355	
		_	
6	TOTALS:	530	

		Du	fur S	tatis	stics								TOTAL FOR FISCAL
	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	
Adult fiction		3	4	8									1
Adult nonfiction													
Audiobooks	-		1										
Biographies	Ę		1	4									
CD's	reported												
DVDs	e.b	7	3	13									2
Children's fiction													
Easy Readers	Nothing												
Fiction	oth	22	282	269									57
Nonfiction	Ž	12	228	231									47
E		43	335	354									73
Prek/Board books		14	26	39									7
TOTAL CIRCULATION	0	101	880	918	0	0	0	0	0	0	0	0	189

#### **PROGRAM STATISTICS:**

4	Day Care Outreach	average 11 in attendance = 44
4	Senior Potlatch Outreach	average 25 in attendance $= 100$
4	Preschool storytimes	average 14 in attendance = 56
43	grade school programs	average 20 in attendance = 860
5	fiber guild programs	average 4 in attendance = 20

#### TOTAL OF 60 PROGRAMS, WITH 1,080 ATTENDING

													Total for
Maupin statistics	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	fiscal year
Adult Graphic Novels		2	1	1									4
Ask at desk		2	3	4									9
Audiobooks		4	11	13									28
Board books		16	12	10									38
Children's DVDs		4	6	1									11
Children's non-fiction	_												0
DVDs	8	124	140	256									520
Early readers	2	15	14	24									53
Fiction	<u>.</u>	226	216	208									650
Graphic Novels	\$												0
Junior fiction	.5	53	53	53									159
Junior/Children's non-fiction		6	11	19									36
Junior graphic novels	2	13	9	20									42
Junior series	ᇫ			2									2
JM non-fiction	7	1		9									10
Large print	ğ	24	17	18									59
Library of Things	2	2	12	6									20
Libros en Espanol		1											1
Music Cds		1	1	1									3
New books			1										1
Non-fiction		75	69	57									201
OBOB		1	6	8									15
Picture books		43	68	103									214
Stacks		6	3	5									14
Young Adult Graphic Novels		14	18	20									52
Young Adult Fiction		17	15	14									46
Young Adult Nonfiction			1										1
Reference				1									1
TOTAL CIRCULATION	0	650	686	852	0	0	0	0	0	0	0	0	2188
PATRON COUNT													0
New patrons added:			10										10
Reading Room Visits			13										
Reference													

#### **PROGRAM STATISTICS:**

1	City Meeting	06	1	Derby race	19
1	Foundation Meeting	10	2	Class visit	25
1	8 <sup>th</sup> grade visit	20	1	Zombie Beanie	07
1	Live History program	28	1	Cookin' the Books	38
1	Storytime	06	1	player auditions	06
2	Minecraft Mondays	28	1	Pumpkin Derby	22
1	Katie Preschool Storytime	06	1	homeschool	
				Pumpkin Derby	18
1	RWYW	06	1	Trick or Treat	90
1	4H meeting	10			
1	LEGO builder	04			
1	Lego Club	04			

TOTAL OF 21 PROGRAMS, WITH 353 ATTENDING

# Bookmobile Policy WASCO COUNTY LIBRARY DISTRICT

#### **Mission Statement**

The bookmobile will provide library service to people in the district who are unserved or underserved due to physical, economic, social, geographic, or other barriers.

#### Goals

The primary functions of the bookmobile service are to:

- 1. Provide information to people of all ages and abilities for their recreation, education, and lifelong learning.
- 2. Introduce non-users to library collections and services.
- 3. Conveniently provide popular materials in a variety of formats that will increase library use and encourage a lifelong desire to learn.
  - 4. Present programs that encourage use of the bookmobile and the library.
- 5. Increase visibility of the library by generating a positive image throughout the entire community.

#### **Guidelines for Stops**

Stops are 30 to 90 minutes depending on usage and need. The schedule will be arranged to provide service to the largest number of people as efficiently as possible.

- 1. The location must be within the district boundaries.
- 2. The stop must provide ample room to maneuver and park the bookmobile on a level, solid parking area.
- 3. The stop must provide maximum accessibility and safety for customers and staff and sufficient parking for patrons.
- 4. Population density and proximity to the library and other stops will be considered in establishing or continuing bookmobile stops.

#### **Schedule**

- 1. The bookmobile schedule will be adapted to respond to usage of service including circulation, door count, reference questions, and other library services.
- 2. The bookmobile will not provide regularly scheduled service on library holidays, but may provide service for special events.
- 3. All efforts will be made to adhere to the published bookmobile schedule. However, schedule changes may be adjusted based on the discretion of the library director and staff. All efforts will be made to notify the public about any bookmobile schedule changes.

#### **Policies**

The Wasco County Library District bookmobile will follow the existing Wasco County Library District policies in all aspects, with the addition of specific bookmobile policies outlined below.

#### **Driving**

A district staff member or board member will drive the bookmobile at all times. Volunteers will not drive the bookmobile.

#### **Borrowing**

The library district will provide library card applications for children under 18 to obtain permission from an adult family member for library card sign up at preschools and daycare centers. This will allow children to have a library account and borrow materials without their parents present. District staff will keep a copy of student lists and library card numbers issued in this manner. This will allow patrons of any age to borrow library materials with permission from a family member who is over 18.

#### **Fees for Service**

Fees accrued by bookmobile patrons may be nullified (for items not yet checked in) or forgiven (for items that have been returned) at the discretion of the staff member on board. Fines that are accrued on the bookmobile due to unforeseen bookmobile schedule delays or cancellations will be automatically forgiven and/or nullified. The bookmobile will have limited cash available for fee collection.

#### **Emergencies**

The bookmobile will follow The Dalles Library emergency closing schedule. The bookmobile will not provide service if there is inclement weather that may inhibit driving. All efforts will be made to notify the public about any bookmobile cancellations.

#### **Volunteers**

Volunteers are encouraged to help support the bookmobile service. Volunteers can ride on the bookmobile or meet the bookmobile at a scheduled stop. Volunteers will be made aware of differing environments while working on the bookmobile, such as limited use of bathrooms, varying patron attendance, and the potential for vehicle breakdowns.

#### **Collection Development**

The bookmobile will respond to patron requests at each bookmobile stop and the collection on board may be adjusted to meet the demands of patrons.

#### **Wasco County Library District Policies**

Display and Exhibits Policy

Material Selection Policy

Materials Loan Policy

Materials Retention Policy

Meeting Room Policy

Patron Behavior Policy

Patron Privacy Policy

**Proctoring Policy** 

**Public Computer Policy** 

Sage Circulation Policy

Wifi Hotspot Policy

Wireless Policy

Bookmobile Policy

Reconsideration of Materials Policy

Security Camera Policy